

#### **VACANCY - 1673**

REFERENCE NR : VAC00332/24

JOB TITLE : Lab Technician

JOB LEVEL : C2

SALARY : R 286 639 - R 429 959

REPORT TO : Specialist ICT Certification

DIVISION : Corporate and Digital Strategy

DEPT : Norms Quality and Standards (NSQ)

LOCATION : SITA Erasmuskloof, Pretoria
POSITION STATUS : Contract (Internal & External)

## Purpose of the job

Assist in Technical evaluation processes, maintain Technology Lab infrastructure, support demonstrations, proofs of concept and pilot projects, helping to make SITA a trusted technology advisor and thought leader for Government, with special skills hardware testing.

### **Key Responsibility Areas**

- Perform system testing and installations to evaluate whether ICT products meet the minimum requirements as specified by the client (Internal customer).
- Assist with the support of the lab infrastructure to enable the unit to deliver on its functions. (Internal business process).
- Assist with Lab administration during the absence of the lab coordinator thus ensuring continued service delivery to the clients (Internal business process).
- Report any technical laboratory issues to the technical specialist thereby reducing the time required to resolve those issues (Internal business processes).
- Support SITA research initiatives in developing proofs of concepts and pilots for research projects by ensuring they have access to the lab infrastructure. (Internal customer).
- Attend relevant conferences, exhibitions, road shows and regular training to increase a variety of knowledge and skills. (Learning and growth).

# **Qualifications and Experience**

**Required Qualification:** 1 - 2-year National Certificate in a relevant discipline / NQF level 5 or accredited specialised courses. A+, N+ certifications are required.

**Experience:** 1-2 years' experience in the ICT field, including maintenance /enhancements of integrated solutions across multiple hardware and software platforms, including experience in hardware technical support, experience in network administration and support, experience in equipment testing and lab experience.

# **Technical Competencies Description**

**Knowledge of:** Computer hardware (A+); Computer Networks (N+); Information Communication Technologies; Testing methodologies and procedures; Software and operating systems (including open source).

Technical competencies: Business Writing; Research & Innovation; and Software Quality Management.

**Interpersonal/behavioural competencies:** Active listening; Attention to Detail; Analytical thinking; Continuous Learning; and Disciplined.

### **Other Special Requirements**

Experience with opening servers, competent with a soldering, testing performance of mobile devices, benchmarking different architectures, validation of UPS functioning would all be beneficial to the candidate. For more background go to <a href="https://www.sita.co.za/prodcert.htm">www.sita.co.za/prodcert.htm</a>

### How to apply

To apply please log onto the e-Government Portal: <a href="www.eservices.gov.za">www.eservices.gov.za</a> and follow the following process;

- 1. Register using your ID and personal information;
- 2. Use received one-time pin to complete the registration;
- 3. Log in using your username and password;
- 4. Click on "Employment & Labour;
- 5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

- Click on "Employment & Labour;
- 2. Click on "Recruitment Citizen"
- 3. Login using your username and password
- 4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact eqovsupport@sita.co.za OR call 080 1414 882

CV's sent to the above email addresses will not be considered.

### Closing Date: 17 June 2024

## **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- · CV's from Recruitment Agencies will not be considered.